Terms & Conditions

Chillwifi Limited T/A Tippsat · Clonmel, Co. Tipperary · Last updated 17 November 2026

✔ Pay within 21 days | ✔ Up to 75% upfront for new clients | ✔ Irish law applies

1 Definitions

"Company" means Chillwifi Limited, trading as Tippsat (Tippsat Satellite, Saorview & Internet Services), Clonmel, Co. Tipperary.

"Client" means the person, firm or company placing an order with the Company.

"Goods" means any goods or services the Company provides to the Client, as ordered by the Client.

2 Application

These terms and conditions apply to all goods, materials and services the Company provides to the Client.

3 Formation of contract

All Goods are sold on these terms and conditions, which form part of the contract between the Client and the Company. Terms printed on the Client's own order form, or any similar document, do not bind the Company.

4 Quotations

Prices, quantities and delivery times given in a quotation are commercial estimates and are not binding on the Company. The Company will make reasonable efforts to meet them.

5 Orders

An order for installation or services is placed once the Company has received the Client's confirmation of it.

6 Subcontracting

Unless otherwise agreed, the Company may subcontract all or any part of the work.

7 Timetable

The Company will use its best endeavours to supply the services or materials within the quoted time, which is **normally within 7 days of the order** unless otherwise agreed. Time is not of the essence of the contract.

8 Copyright

The Client acknowledges that the rights in the Goods are owned by the Company, and that the Goods are protected by copyright law, international treaties and all other applicable national laws.

9 Risk of loss

Risk of loss of, or damage to, the Goods passes to the Client on delivery.

10 Payment

10.1 New clients, and clients who are behind on payments, may be asked to pay **up to 75% of the cost of the Goods in advance**.

10.2 Unless the Company agrees otherwise in writing, all other invoices must be paid **within 21 days** of the invoice date. If payment is late, the Company may charge interest on the overdue amount at 5%, from the due date until the date of payment, both before and after any court judgment. In addition, an invoice still unpaid **60 days** after its date incurs a surcharge of €30 or 5% of the amount outstanding, whichever is greater.

10.3 If the Client disputes any part of an invoice, the Client must tell the Company the reasons **within 7 days** of delivery of the Goods, and pay the undisputed part of the invoice on these payment terms. Once the dispute is settled, any amount still owed is payable on these payment terms.

10.4 The Company may increase a quoted price if the Client asks for changes to the agreed work.

11 Cancellation

Because of the nature of the service, an order cannot be cancelled once the Company has confirmed it. If the Company accepts a cancellation by the Client, it does so only on condition that the Client repays the Company at once for all costs, charges and expenses already incurred, including any charges a subcontractor makes for its expenses, work or cancellation terms.

12 Employment of staff

Without the Company's prior written consent, the Client must not employ or engage, whether as an employee, agent, partner or consultant, or encourage to leave the Company, any employee of the Company directly involved in supplying the Goods.

13 Warranty

13.1 The Company warrants that it has the right to provide the Goods. Otherwise, the Goods are provided “as is”, without any other warranty of any kind, express or implied, oral or written, including the implied conditions of merchantable quality, fitness for purpose and correspondence with description, all of which are excluded. In particular, no warranty is given that the Goods are suitable for the Client’s intended purpose.

13.2 The Company warrants that the Goods will be supplied with reasonable care and skill. The Company does not warrant that the Goods are error-free, accurate or complete.

14 Limitation of liability

14.1 The Company is not liable for any claim arising from the performance or non-performance of, late delivery of, or a defect in the Goods, nor for any special, indirect, economic or consequential loss or damage (including loss of profit or revenue), however it arises or is caused, whether through negligence or otherwise, in connection with the supply, working or use of the Goods. In any event, the Company’s liability is limited to the fees paid by the Client in the year in which the default arises.

14.2 Nothing in these terms limits either party’s liability for death or personal injury caused by the proven negligence of that party or its employees or agents.

14.3 The Client will fully indemnify the Company against any liability to third parties arising from the Client’s use of the Goods.

15 Events beyond our control

The Company is not liable for any loss or damage suffered by the Client as a direct result of the Company, its subcontractors or its suppliers being unable to perform the contract as agreed for a reason beyond their control. This includes acts of God, accident, war, riot, lockout, strike, flood, fire, power failure, breakdown of plant or machinery, delays in transit or post, and any other unexpected or exceptional cause or circumstance.

16 Governing law

These terms are governed by and interpreted in accordance with the laws of Ireland, and the parties submit to the exclusive jurisdiction of the Irish courts.

17 Your statutory rights

If you are a consumer, nothing in these terms affects your rights under Irish consumer law, including the Consumer Rights Act 2022.